

DAT Computers

PRIVACY POLICY

Information Collection and Use

DAT Computers is the sole owner of the information collected on this site. We will not sell, share, or rent this information to others in ways different from what is disclosed in this statement. DAT Computers collects information from our users at a number of different points depending on how you use and interact with our website.

Cookies

We DO NOT use cookies on this website.

Log File Analytics & Google Analytics

Our web server records IP addresses and writes these to log files that allow us to analyse visitor numbers on this website, track user's movement around the website and from page to page, we use this information see how visitors use and interact with our website.

Google Analytics is implemented on this website and collects various data points from visitors to the website. IP Addresses are used to distinguish visitor numbers to the website. Google Analytics will record the country you access this website from using your IP Address. Data gathered by Google Analytics allows us to analyse visitor numbers on this website, track user's movement around the website and from page to page, we use this information see how visitors use and interact with our website. Google Analytics data is stored for a period of 26 months which allows us to build a year upon year picture of visitor numbers to our website.

Data gathered by Google Analytics may be stored outside of the European Union in line with its undertakings through the EU-US Privacy Shield Program. Further information can be found at <https://policies.google.com/privacy/frameworks?hl=en&gl=de>

You can find out more about Google's position on privacy as regards its analytics service at <https://support.google.com/analytics/answer/6004245?hl=en-GB>

Contact Form Submissions

If you submit an enquiry or support request through our contact form, that enquiry will be emailed to a mailbox monitored by employees of DAT Computers, the email is then stored securely on our email server which enables us to respond to your enquiry.

Your enquiry or support request may be forwarded to one or multiple mailboxes within DAT Computers to ensure it is dealt with and acted upon by the appropriate person.

If you submit an enquiry or support request through our contact form a copy of that message will be stored on our web server and will be deleted after 30 days or once the enquiry request is effectively dealt with.

DAT Computers

Website Backups

This website is backed up on a regular basis for security and disaster recovery purposes. The backups are stored securely with Dropbox. Dropbox may store these backups outside of the European Union in line with its undertakings through the EU-US Privacy Shield Program. Further information can be found at <https://www.dropbox.com/privacy>

Website backups will be stored for a maximum of 30 days before being deleted.

Orders & Contracts

When you place an order with DAT Computers for one of our services, the company or individual details provided to us will be entered in to our Invoice2Go accounting system. The details entered are Company or Individual Name, Contact Name, Contact Address, Contact Email Address.

It is important to note that accounting records relating to orders for services placed with DAT Computers will be stored for a period in line with U.K. tax and accounting regulations. This period is set by the U.K. Government and is currently 6 years, or longer if the records show a transaction that covers more than one accounting period.

Links to other websites

This website contains links to other websites. Please be aware that DAT Computers is not responsible for the privacy practices of such other websites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects information. This privacy statement applies solely to information collected by this website.

Notification of Changes

If we decide to change our privacy policy, we will post those changes on our website so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users by way of an email. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information was collected.

Accessing & Updating Your Information

You have the right to access, update and delete your personal information.

You retain all rights to your personal information and data and can access it at any time. DAT Computers will take reasonable steps to allow you to correct, amend, delete, or limit the use of your personal information.

It is important to note that as stated in our privacy policy, there may be times, due to legal and regulatory requirements, that we are unable to delete your personal information, particularly in relation to orders placed with us.

DAT Computers

If you would like to access your personal data or know what data DAT Computers holds about you, please contact us using the details at the bottom of this page

or

Write to us at:
DAT Computers
10 Ryedale Ave
Winterton
Scunthorpe
North Lincolnshire
DN15 9BJ

We aim to acknowledge data access requests within five working days of receipt.
We aim to fully respond to access requests within 30 days.

[Updated August 2018](#)